

*Department of Human Resources
City of New Haven*

InterOffice Memo

To:	All Employees With Anthem Medical or Dental Benefits
From:	Steve Librandi, Manager of Human Resources & Benefits
Date:	December 28, 2021
Subject:	New Anthem I.D. Cards

If you currently have Medical or Dental Benefits through the City of New Haven, you have received or will very soon receive a new I.D. Card from Anthem in the mail. **Please look for your new ID cards.** Effective January 1, 2021 your Group and Member ID numbers will change. It's important that after January 1, 2021 you show your new ID card to all of your doctors and anywhere else you receive care. They'll need your updated group and membership number to submit claims for you. **Please Note:** This ID card change has NO impact on your current medical benefits or deductible period. Any of the benefits that may be applicable to you, medical/pharmacy/dental/vision are not changing.

- **If you already have an Account on Anthem.com you do not need to re-register.com.** Haven't registered yet? It's easy. Just go to anthem.com and click "register now" and you should download the [new Sydney Health mobile app](#) to get one-click access to benefits information, wellness resources, **your digital ID card** and more. You can -- download the new Sydney mobile app at [Google Play™](#) or the [App Store®](#) today!
- If you use the Ingenio RX home delivery service your prescriptions will transfer over automatically, but you will need to contact Ingenio RX on line or over the phone to renew automatic refills and payment information after January 1, 2021.

Please read the attached is a Flyer from Anthem that contains more information about these and other changes.